PRIVACY STATEMENT HR Installatietechniek Privacy Statement HR Installatietechniek – 2 April 2024

This is the privacy statement of the sole proprietorship **HR Installatietechniek**, hereinafter referred to as **HR Installatietechniek**, registered in the Trade Register of the Chamber of Commerce under number 80119050 and located at Processorstraat 16c, 1033 NZ Amsterdam. This document explains how HR Installatietechniek handles the processing of your personal data. In processing your personal data, HR Installatietechniek exercises the utmost care.

Collection of Personal Data

When you use the services of HR Installatietechniek, you provide certain personal data to HR Installatietechniek, or personal data may be obtained in the context of the agreement. Personal data refers to all information relating to an identified or identifiable natural person.

Categories of Personal Data

HR Installatietechniek processes the following categories of personal data:

- Contact and address details;
- Email address;
- Company information;
- Financial information;
- Account information;
- Order history;
- Other personal data provided by you.

Purpose of Processing

The personal data processed by HR Installatietechniek is intended for the following purposes:

- To contact you and provide information about the services you have requested and their execution;
- To carry out its services;
- To improve service delivery;
- To process payments;
- To comply with legal obligations;

- To perform marketing and communication activities;
- To improve the website by analyzing visitor behavior;
- To send newsletters;
- To exchange data with third parties for the purpose of service execution.

Legal Basis for Processing

The processing of personal data is only permitted based on the following legal grounds:

- Legal obligation;
- Performance of a contract;
- · Obtained (explicit) consent from the data subject; and
- · Legitimate interest.

When providing services, HR Installatietechniek processes personal data. HR Installatietechniek only processes data that it considers necessary for (improving) its services and handles the (personal) data it collects about you and your use of the services with care. The legal basis for processing these data is the agreement you have entered into with HR Installatietechniek. Personal data may also be processed when visiting the website www.hrinstallatietechniek.com, provided you have given consent.

Necessity of Processing

Processing your personal data is necessary to deliver the services. The services offered by HR Installatietechniek cannot be fully provided without processing your personal data. If explicit consent is required for specific purposes related to personal data, you must provide this consent separately.

Automated Decision-Making

There is no automated decision-making involved.

Retention Period

The personal data processed by HR Installatietechniek are retained in accordance with applicable laws and regulations. If a longer retention period is required by law, personal data will be kept for the duration specified. All personal data collected are retained no longer than strictly necessary.

Processing by Third Parties

HR Installatietechniek only shares personal data with third parties if this is strictly necessary for performing a contract or complying with relevant laws and regulations. Personal data are never sold. HR Installatietechniek may be legally obliged to share

Third Parties with Whom Personal Data is Shared

The third parties with whom personal data are shared are:

- **Delivery Service(s):** For the execution of the agreement. The categories of personal data processed are contact and address details and location data;
- **Payment Provider:** For the execution of the agreement. The categories of personal data processed are financial data;
- Accountant: For the execution of the agreement. The categories of personal data processed are contact and address details and financial data;
- **Software Providers:** For the execution of the agreement. The categories of personal data processed are location data, email address, and contact and address details;
- Website Administrator: For the execution of the agreement. The categories of personal data processed are location data, email address, and contact and address details.

Security of Personal Data

HR Installatietechniek takes the protection of your personal data seriously and, taking into account the state of the art, implementation costs, the nature, scope, context, and purposes of processing, as well as the varying likelihood and severity of risks to the rights and freedoms of individuals, implements appropriate technical and organizational measures to ensure a risk-adjusted level of security.

Disclaimer

By using the website, you agree to the disclaimer. HR Installatietechniek reserves the right to modify the content of its website and/or this disclaimer at any time without notifying its customers and/or website users of such changes. The content of the website has been compiled with the greatest possible care, but may still contain inaccuracies or be incomplete. HR Installatietechniek accepts no liability in any way for damage resulting from or related to the use of the website. Using this website is entirely at the user's own risk. No rights can be derived from the content of the website. All texts on the website are copyright-protected and are the property of HR Installatietechniek unless they belong to third parties.

Cookie Statement

HR Installatietechniek uses technical and functional cookies. Cookies are small text files sent to your device when visiting a website to make the user experience more efficient. According to the law, HR Installatietechniek may store cookies on your device if they are strictly necessary for using the website. For other types of cookies, your consent is required. We recommend accepting cookies to ensure optimal usability of the website. Visitors to the website have the option to check and manage their cookie preferences.

The cookies used by HR Installatietechniek are **functional cookies**: these ensure that the website functions properly. These cookies do not affect personal privacy, so no consent is required. For example, these cookies store your browser settings to provide the best viewing experience, maintain website accessibility (load balancing), or prevent other cookies from being placed (nofollow).

With your consent, we place **tracking cookies** on your device. These cookies are used to track which pages you visit in order to build a profile of your online behavior. This profile is **not linked** to your name, address, email, or other personal information, but is only used to tailor advertisements to make them as relevant as possible for you.

On the HR Installatietechniek website, cookies from **Google** are also used for **Google Analytics**. This means HR Installatietechniek cannot link the information to any individual person. We do not track your internet activity beyond the website. Google Analytics may be legally required to provide insight into certain data under applicable laws and regulations. If you have any questions, you can contact us at **hr.installatietechniek@outlook.com**.

Use of Social Media

HR Installatietechniek also uses cookies from third parties to optimize the website. Some cookies are placed by third-party services displayed on the website. These third parties include **Google Analytics** and social media platforms (**LinkedIn, Facebook, Twitter**). The privacy and cookie policies of these third parties apply to their cookies.

When you click a social media button on the website, a social media cookie is placed. This allows the social media platform to recognize your IP address when you share content from the website. For more information about the cookies used by social media platforms and the data and/or personal information they collect, HR Installatietechniek refers to the respective privacy statements of the social media providers.

Hier is de professionele Engelse vertaling van dit laatste gedeelte van je privacyverklaring:

Browser Settings

If you do not want websites to place cookies on your device when you visit the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and must give consent for the cookie. If you do not provide consent, this may, for example, result in the website functioning less effectively.

You can configure your browser to block all cookies, including those from third parties. You can also delete cookies that have already been placed. To do this, adjust your browser settings via preferences and modify the privacy settings accordingly.

This privacy statement does not apply to third-party websites linked from this website. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We recommend reviewing the privacy statements of these websites before using them.

Rights of Data Subjects

As a data subject, you have the following rights:

- Right of Access: You have the right to know whether or not your personal data is being processed and, if so, to obtain access to that data and information about its processing.
- **Right to Rectification:** You have the right to correct or supplement inaccurate or incomplete data.
- Right to Erasure: You are entitled to have your personal data erased without undue delay.
- **Right to Restrict Processing:** You have the right to request restriction of the processing of your personal data. To exercise this right, please contact HR Installatietechniek.
- Right to Data Portability: You have the right to receive the personal data you
 have provided to HR Installatietechniek in a structured, commonly used, and
 machine-readable format, and to transfer those data to another controller
 without hindrance.
- **Right to Object:** You have the right at any time, for reasons related to your specific situation, to object to the processing of your personal data, including profiling based on that data.

Processing Based on Compelling Grounds

HR Installatietechniek will cease processing personal data unless there are compelling legitimate grounds for processing that outweigh the interests, freedoms, and rights of the data subject, particularly in relation to the establishment, exercise, or defense of legal claims.

Complaints

If you have a complaint regarding the way HR Installatietechniek handles your personal data, or if you wish to exercise any of the rights mentioned above, you can contact us via the website or by email at hr.installatietechniek@outlook.com.

To ensure that you are indeed exercising your right, HR Installatietechniek may request a copy of your identity document. You may black out your photo and MRZ (the strip of numbers at the bottom) to protect your privacy. HR Installatietechniek will respond as soon as possible, and no later than four weeks after receiving your request.

You may also lodge a complaint with the **Dutch Data Protection Authority (Autoriteit Persoonsgegevens)**, the competent supervisory authority. You can contact them via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons.

Changes to the Privacy Statement

HR Installatietechniek may amend this privacy statement at any time. The most recent version will always be published on the website. Please check the website regularly to stay informed of the latest version. If the updated privacy statement affects the way we process previously collected personal data about you, we will notify you by email.

This version was last updated on 2 April 2024.